CAPTAIN’S SPEECHES

FOR

RICK HARRIS

FAREWELL/THANK YOU SPEECH

Hello everyone! Tonight is our farewell dinner and I’d like to say a few words to acknowledge and thank you, our guests, and express what a privilege and a pleasure it has been to serve and guide you through the majestic waters of this beautiful state.

Alaska’s state slogan is, “North to the Future,” and we are honored that you have chosen to sail with us to discover the treasures that abound here in Alaska. It also has a lesser-known state motto that reminds us, “Beyond your dreams, within your reach,” and we, the crew of (**Ship’s name**) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, have done our best to live up to those expressions with regard to your special experience for the past \_\_\_\_\_\_\_\_\_\_\_\_ (**number of days of the cruise**). As the captain of this ship, I know I speak for all of my fellow crewmembers when I say that it is our intention to have provided you with service and an experience that has exceeded your expectations and has really been beyond your dreams. Our goal as always, is to provide a relaxing and memorable experience inspired by the splendor of one of the most beautiful places on earth. We all appreciate that each one of you has unlimited choice in determining where you want to spend precious vacation time and we are honored and humbled that you chose to spend some time with us this year.

Although this cruise has been only \_\_\_\_\_\_\_ days long, I am sure the memories you’ve made will stay with you. As you return to your families and lives and homes, every once in a while as you think back on the magnificent vistas you’ve seen, we hope you’ll smile at the thoughts that come back to you.

There’s a famous poem by Alfred Lord Tennyson and in it there’s a line that says, “I am part of al that I have met.” Few people know that the next line is, “Yet all experience is an arch wherethrough gleams that untraveled world…” The world got a little smaller this past week as we travelled and discovered together, and it got a little richer for the sights we saw and the friendships we’ve made.

On behalf of the crew of the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, thank you again for sailing with us. We wish all of you good health and safe travels and we hope to see all of you again in the future! Thank you all!!

continued…

WELCOME SPEECH

Hello and welcome to this year’s \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ cruise aboard the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am your captain, Rick Harris and I would like to introduce you to our fine crew. (**If you want to make a joke, you can say**) Don’t worry-you don’t have to memorize all of these names-there won’t be a test!! And we’ll make sure everyone wears his or her name badge so that any crewmember can be easily identified.

(**Introduce the crewmembers**)

* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. He works directly with me and as the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is responsible for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Should you have any questions or requests of that nature, he can be reached at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (**if there is a phone or intercom system, or advise how to contact each crew member as needed)**
* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is responsible for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Working in this department are (**name the other members**)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. If you need any \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, please do not hesitate to contact\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
* It is our intention to give you a unique and unparalleled dining experience. On board we have \_\_\_\_\_\_\_\_\_\_\_\_ restaurants and room service is available \_\_\_\_\_\_\_\_\_\_\_\_\_\_ hours a day. Our head chef is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, who has worked in some of the best dining establishments throughout the world. In charge of catering and food services is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and he/she and the team can be reached at\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
* For guest services, please do not hesitate to contact \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Activities will be posted \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Please feel free to ask any questions that might help you in choosing how to maximize your cruise experience.
* Of course everyone’s health and well being are of paramount importance and our wellness staff led by Dr. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is available for any questions or situations that may arise. If you have any inquiries about participation in any activities or concerns about any other health or well being issues while on board, please contact these crewmembers at \_\_\_\_\_\_\_\_\_\_\_\_.
* Of course the scenery that surrounds us is the star of this “show,” but when the sun sort of sets, the entertainment on board just gets started! We have some great recreation planned. Please check \_\_\_\_\_\_\_\_ to see what sounds interesting and fun for your evening pleasure.
* Housekeeping is an essential component in providing a stellar cruise experience. \_\_\_\_\_\_\_\_\_\_\_\_ and the crewmembers of this department are reachable at \_\_\_\_\_\_\_\_\_\_\_\_ and will do their very best to assist you with any special requests you might have regarding your accommodations.
* (**If there are any other crewmembers or departments to acknowledge, add them here**).

In the tradition of luxury cruise holidays, it is our intention that your experience on board the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is unparalleled for comfort, convenience, and relaxation Our goal is to provide you with one of the most enjoyable vacations you’ll ever have. We are here to see to it that this is truly a “cruise of a lifetime.” Please do not hesitate to contact us for anything you might require while enjoying your stay with us. Each year as we gather to prepare the ship and chart our course, our staff and crew are even more eager than in prior years to meet and be of service to our new guests. With each new cruise, we work diligently to insure that your expectations are exceeded. We are very appreciative that you have chosen to sail with us and it is a privilege to welcome each one of you aboard. We thank you for choosing \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ for your trip to our Alaskan paradise!

Enjoy and Bon Voyage!